



Universities UK

CHANGING THE CULTURE

TACKLING ONLINE HARASSMENT AND PROMOTING ONLINE WELFARE

CASE STUDIES



DIGITAL CIVILITY: A WHOLE-UNIVERSITY APPROACH

UNIVERSITY OF SUFFOLK

Top tips

FYW[b]gYh]g]gg Y]g]a dcfHbhUbXYa VFUWUdcg]hj YzdfcUW]j YUddfcUW`
Zca` h`Yci hgYi`H]gk]`^Yd`lc` UXXfYgg`UbndYFWdh]cbg`h` Uh`h` YfYa` UrbchVYU`
dfcVYa`]b`h`]g`fYUUh`h`Y]bg]hi` h`cb`"

5 Wa a i b]m]mUgYXzk`c`Yi b]j Yfg]m]UddfcUW`]g`YggYbh]Uzk]h` Vch`]b]m]bU`
UbXYi` h]m]bU` g]hU`_Yc`Xf]g]UbXfY[i` `UfzZ`WgYXUW]j]h]Yg]h`c` Yl` d`cfYUbXX]gWgg`
gdY]m]UW]gg] Yg`"

I gYUa]l`hi` fYcZUW]!h`!ZUWzdUdYf!VUgYXUbXj]f]h`U`fYgci`fWg]h`c` YbUWYUb`
]bW`g]j`YUddfcUW`UbXa`U`]a`]gYh`Ycddcf]h`b]h]Yg]h`c` Yb[]U`Y`"

I bXYfHU`YUgYZfYj]Yk`cZcb`]bYgUW]i`UFX]b[]c`]bZcfa`h`YXYj`Ycda`Ybh`
cZUb`]a`dfcj`Ya`Ybhd`Ubzk`^]W`Wb`VYfY[i` `Uf`nfYj]Yk`YXUgdc`]m]LbX`
dfUW]W]a`dfcj`Yg`"

Higher education online safeguarding self-review tool

: c`ck]b[]h]gkcf`_`cb`X]l`]hU`Vj]`]h]m]h`YI` b]j`Yfg]m]cZGi` c`_`Xy`YcdYXU`][`^Yf`
YXi`W]h]cb`cb`]bY`*saeguarding self-review tool*"6UgYXcb`h`YU`h`cf]g]W`^`W]m]j`Y`
Yl`d]f]h]g]YcZ` \$`n]Uf`g`cZfYgYUFW]b[]cb`]bYgUW]i`UFX]b[]UbXk`cf`_`]b[]Ug`^`][`^Yf`
YXi`W]h]cb`dfcZygg]cbUgzh`Yhcc`dfcj]X]g]WUf`X]Ub]h]cbgZcf`&`ZUhi`fYg]UbX`
`Yj`Yg]fYU]h]X]h`c`cb`]bYgUW]i`UFX]b[]"

I`g]b[]h`Yhcc`zi`b]j`Yfg]h]Yg]Wb`i`bXYfHU`YUfYj]Yk`cZ]h`Y]bg]hi`h`cb]g]cb`]bY`
gUW]i`UFX]b[]c`]bZcfa`h`YXYj`Ycda`Ybh]cZUb`]a`dfcj`Ya`Ybhd`Ub`UbX]bg]hi`h`cbU`
g]fU]m]n]zk`^]W`Wb`VYfY[i` `Uf`nfYj]Yk`YXUgdc`]m]LbXdfUW]W]a`dfcj`Y`"

Contact details

DfcZyggcf`9a`a`U6cbX`
DfcZyggcf`cZGcV]c!H]Wb]W]F`YgYUFW`
8]fYm]cf`cZF`YgYUFW`UbX`<`YUX`cZ]h`Y;`fUX`U]Y]GWcc`z`
I`b]j`Yfg]m]cZGi` c`_`
Y`VcbX4`i`cg`UW`_`

FIND OUT MORE

BEDFORDSHIRE CYBER-AWARENESS PROGRAMME (BCAP) UNIVERSITY OF BEDFORDSHIRE

H Y6YXZcfXg\|fY7nVf!5k UYbYggDfc| fUa a Yf675DL:k UgXYg| bYXVnH YBUhcbU·
7YbfYZcf·7nVfghU_|b| FYgUFWfB77FLhc fUgYUk UYbYggUbX_bck `YX| YcZ\ck ·
lc fYgcbXlc i bUWdHUYcb`|bYVY U |ci fZcf Vch`gi XbHgUbXghU ""

⇒big a a Ufnh Y675DWbgdgcZUgb| `YgYg|cb Wa V|bYXk |h UXX|hcbU·
g ddcfha Um|Ugcb\ck`lc`Wbfc`cb`|bYgUmUbXdf|j Umk`|W`|gdfcj |XXcb·
Uj |fh U`YUfb|b| Ybj |fcba Ybhf| @9E"DUfcbYZWgYgcb`dfcj |X|b| XÜb|hcbg`
UbXYl d`UbUhcbgcZk\Uhi bUWdHUYcb`|bYVY U |ci f`|gUbX`cc_g`_Y`H`|g`|g`
ZU|HUYXVnH_|b| `YUfbYfgh fci [\ UgY|YgcZgMbU|cgUci hcb`|bYVY U |ci fZ
Xj YcdYXZca fYU!`|ZYl Ua d`Ygk |h`g`° YZbjž
f H V Q b | b |ci fZ
X

⇒ Z hi fYž]h]gg [[YghXh UhUWUb[Y]b Wa di gW'hi fYWi `XVYhfUWYXVmi
fYwfX]b[h Y]bVXYbg'cZ\ UFuga YbhfYdcfhXUbXh YgUhgZU]cb'gi XYbg^Uj Y
lc'h YfYgdcbgYUbXgi ddcfhh YmfYW]j Y'

Top tips



DIGITAL FUTURES

UNIVERSITY OF PLYMOUTH

final-year module Zf Vi g]bYgg'ghi X]b]g'h Uh'cc_gUhX][]HU]ggj Yg']b'h YWbhM hcZVi g]bYgg'UbXa UbU Ya Yb]zU'ck]b[]ggj Yg'g W'Ugcb`]bYUM gYUbX \UFUgga Ybhlc VYI d'cfYXZca Ub Ya d'cnM]]h]dYfgcbU fYgdc]bg]V`]hm]bX`i a Ub f][\hg'dYfgdYm]j Y'

H Ya cXi `YI d'cfYg'h Yfc`YhWbc`c[mid`Ung]b'g]i X]b]g]k cf_]b[`]j Yg'UbXUgc` \ck h`]g'fYU]g'hc h`YgcV]U`k cf`XUbX`i a Ub f][\hg`-hYI d'cfYg'WbhYa dcfUfm]ggj Yg'g W'UgX][]HU` \UFUgga YbhUbXXU]UUMi gYzUg'k Y`UgZ hi fYh Ya Yg'g W'Ug U hca U]cb UbXUfh]U]U]bhY`][YbW`

H YcV`Ym]j Yg'cZh Ya cXi `YUFYlc`g] ddcfh[fYU]f`Uk UfYbYgg'cZcb`]bYUM gY UbX`Ufa]b'h Yg]i X]bhVcXn]Udd`]YXlc`h`Yg] V`Ym]X]g]m]d`]bYzUbXi `]ha U]Yn]c` Yei]d'g]i X]b]g'k]h` h`Y`_bck `YX] YUbXWb]UX]bW]c WU`Yb[Yh`Yg]]ggj Yg']b'h Y kcf`_d`UWUbXh`Y]f`g'V]U` `]j Yg`

; i Yg'h`Wm fYg'Ufci bX]h`Y]ggj Yg'cZcb`]bYUM gYUbX` \UFUgga Ybh`Uj YfYg] `hX]b` h`Yg]i X]bhVcXn]Ug_]b[Zf`Ub`cddcfh] b]m]c`YI d'cfYh`Yg]]ggj Yg']b'a cfYX]U]`" F Ygdc]bX]b[]c`h`]g'z8][]HU` : i hi fYg'k Ug'Xy] YcdYXUbX]g'fi b`Vn]DfcZ]ggcf`5bXm D]]ddYbzk`c`Udd`]YXWbg]X]fU`YfYg]UfW`YI dYf]YbW]c`h` Ya cXi `YWbh]bh`H`Y a cXi `YfYW]fX]g]bW`X]Xk]h` h`]g'W]g]g]i Xn]H`Ya cXi `Yfi bg'k]h`]b'h`YVi g]bYgg' UbXa UbU Ya YbhWff]W]i a `Ug'U&S!W]X]h`Y`Ym]j Y`

5`h`ci [\ h`Ya cXi `Y]bW`X]g]bdi hZ]ca `YI h]fbU`gdYU`Yfg'g] W'Ug`Y]U` dfcZ]gg]cbUg'z]h`Ych`Yf`_Yn]g]U`_Yc`X]f`]g'h`Yg]i X]bhVcXn]G]i X]b]g'UfY]YI dYm]X]c` HU`YUb`U]m]j YdUfh]b`h`Ya cXi `YVn]f]U]g]b[`h`Y]f`ck b`WbW]fbg]UbX]j]Yk`g]c`g`UdY` h`YWff]W]i a `"

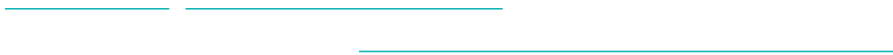
H Ya cXi `Yk]`VYXY]j YfYXZcf`h`YU]fgh]ha Y]b'h`YU]W]X]Ya]W]YU`&S%È&S` GH]bX]fX]a YU]g] fYg'cZ]a dU]m]k]`VYg]i X]bhZYX]VU]W`UbX]fYU]W]m]j YUbUng]g'cZ W]i fg'k cf`_z]c` \][\`][\]ha U]b`UfYUg'cZ]W]g]UbX]dYfgcbU`YI dYf]YbW]g]UbX]j]Yk`g`

SEE THE MODULE

Top tips

#NEVEROK KEELE UNIVERSITY

By YfGLbX6nk UgUWa dUj[b]b]hUNXVn? YYI bj YfghmGi XbngI b]cb UbX



H Y]bhfj]Yk gWbXi WXYZf h YfYgUFW' dfe' WUgc' gci [\hlc \] \] \ hUbn
]bUXei UYg]b fYdcfh]b['lc]bZfa h YXj Ycda YbhcZUbYk fYdcfh]b['a YWU]ga "
Gh XblgXYU]hj YmW' YXZf UfYdcfh]b['lc` h Uik Ugcb`]bYzfUbgdUfYbUx
Ucbna ci g"

Knowing that [it's] actually anonymous. That it will not come back to bite you on the arse afterwards.
@, 6HŽ'gi Xbh

The longer it takes to report it, the more you think it over and you think, 'oh, it's not that bad'. So being able to report it instantly online, then with maybe the option for a face-to-face meeting.
>Yk]g\ 'gi Xbh

I think if we have some sort of online reporting system... it's much easier oeoou o ohrdsowo wou

=b h Y`] \ hcZh]gZYXUVWZ? YYYGh XblgE]cb\ UgYgUV]g\ YXUb Ux]WVbhfY
UgUh]fXdUfmiYdcfh]b['U YbhZf` 7\ U` Yb[YBcfh` GHU g"K WdU YgUFYWffYbhm
V]b['fYXj YcdYXlc`]bH[fUYUVYgdc_ YUcbna ci gfYdcfh]b['lc`]b UggVU]cb`
k]h` Gred < UYI ?"

5 bi a Vf`cZdc`]WfYWa a YbXU]cbg\ Uj YVYb` Xj YcdYXlc` g ddcfha cfYY Wmj Y
UbXa Yb]b[Z ` Wa a i b]W]cb` k]h` 'gi Xblg" H YgY]bW XY`

Y Wmj YWa a i b]W]cb` d` Ubg` k \ Yb XYU]b['k]h` 'cb`]bY\ UFUga YbZ]bW X]b[`
k]h` 'gi XblgE]cb` UbXi b]j Yfg]mgU žUbXWa a i b]W]cbg` hUa g

h YUddc]bha YbhcZUbYk` gU žUbX#cf`]bWUgYXfU]b]b[Zcf` Y]g]b['gU `]b`
fYU]cb` lc` WYf` h` fYUgžgc` VU` a YX]UUbX\ UFUga Yb

Y Wmj Ya cXfU]cb` cZU` ? YYYI b]j Yfg]miLbX? YYYGh XblgE]cb` gc` VU`
a YX]UUbW` b]gžk\]W`dfchWg` gi Xblg` k \] YU` ck]b[UZfi a Zcf` cdYb` UbX`
'j YmXYUHY

YgLV]g` a YbhcZUb Y Wmj Ya YWU]ga Zcf` YU` mXYW]cb` UbX`]bhfj Yb]cbZUbX
WUf`]bYgcZfYdcfh]b[

UW\ Ygj Ydc`]Wih` XYU` k]h` 'cb`]bY]bVXblgž]bW X]b['cb` k Uf]b[gžUbX` cW]b[`
Wa a Ybh` h` fYUXg` k \ fYbWYgUfm



#SPEAKOUT: RESEARCH-INFORMED INTERVENTIONS

The interventions

Top tips

Cb`]bY`UFUgga Ybh`UgVWwa YXYd`nbcfa U]gYX]b`Xj[]hgYXgdUWg`H`fYZcfYz`
i b]j Yfg]hYgg`ci `X]b]h]U`mdf]cf]hgYfU]gb[`gi Xyb]g]W]h]W`Uk UfYbYgg`cZh YgY`
dfUW]Wg`

Cb`]bY`UFUgga Ybh]g`a i `h]!ZUMhXUbXWwa d`Y /hW`]b[`UbXdfYj Ybh]b[`h`g`
dfUW]WfYei]fYgU`cb[!hfa `g`g]U]bYXdfc[fUa a YcZUM]cb"

7cbXi WifYgUfW`Uvci hcb`]bY`UFUgga Ybhcb`h`Yi b]j Yfg]m]W]a di g`UbXi gY]hi`
h`df]cf]hgYcV`Ym]j YgZcf`]bh]fj Ybh]cbg`UbXzh`fci [\ `cb[!hfa `UbXWbh]bi ci g`
Yj Ui U]hcbz`WUb[Ydf]cf]h]Yg`UbXh`YZ`WgcZ]bh]fj Ybh]cbg`UWfX]b[`m`
GdY]U]W]cfa g`cZcb`]bY`UFUgga Yb]z`]bW`X]b[`fU]U]gYXz[YbXfYX`UbX`g]i U]gYX`
]b]X]b]g]k]`bYX]h`VYH]W`YX`h`fci [\ `gdY]U]W]bh]fj Ybh]cbg`h`U]UXfYgg`h`YgY`
dfUW]Wg`UbXh`Y]f`dUf]W`U`WUfU]M]g]h]W`

=bj`c`j`Yh`Ygi`X]b]i`b]cb`UbX`gi`X]b]h]W]a`a`i`b]h]Yg`]b`X]j`Ycd]b[`UbX`
]a`d`Ya`Ybh]b[`Uddfcd]U]Y]bh]fj`Ybh]cbg`h`c`a`]h[U]Y`cb`]bY`UFUgga`Ybh`
9g]UV]g`W`UwcfU]j`YdUf]bYfg`]dg]k`]h`c`h`Yfg]k`]h`]b`UbXV]n]cbX]h`Y`
<][\`Y`9Xi`W]h]cb`g]W]cf`h`c`X]j`Ycd`Y`Ym]j`Y]bh]fj`Ybh]cbg`h`U]a`]h[U]Y`cb`]bY`
`UFUgga`Yb]z`]bW`X]b[`h`Y`c`W`dc`]W]z[`cj`Yfba`Yb]dc`]W]a`U`Yfg`UbXW]a`a`i`b]h]m`
V]g]X]U]j`c`W]m]h]fci`dg`

Contact details

- 8f`7fU] [< Ug`cd`UbX8f:]cbUC]#`ci`f`_`Y`
- 8YdU]h]a`Ybh]cZ7ca`a`i`b]W]h]cb`UbXA`YX]Uz`
- I`b]j`Yfg]m]cZ@]j`Yfdcc`
- 9. WUg`cd4` `]j`Yfdcc`"UW`_`#` `C!F`ci`f`_`Y4` `]j`Yfdcc`"UW`_`

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